

The following categories and corresponding criteria cover eligibility during 1<sup>st</sup> January 2024 – 14<sup>th</sup> April 2025. Where noted, a nomination fee of \$30 inc. GST per category is applicable. Categories with an asterisk\*\* against the category have no nomination fee.

**Nominations will close on Wednesday 30th April 2025 at 11:59 PM.**

The CCV Awards Night will be held on **Saturday 5<sup>th</sup> July 2025.**

	<b>Award Category</b>	<b>The basis for Judging Award</b>
1	Best Sustainability Initiative. <b>\$30</b>	1. Recognising a club’s dedication to sustainability as evidenced by the implementation of improvements, projects, or initiatives that demonstrate significant real or potential benefit to the environment.
2	Excellence in Innovation. <b>\$30</b>	A club that has implemented new technology or innovation, which has contributed directly to: <ol style="list-style-type: none"> <li>1. Sports experience/facility management enhancement through innovative technology (e.g., player data analytics or cutting-edge turf management), OR</li> <li>2. Administrative or systematic business process improvement, OR</li> <li>3. Heightened communication and engagement with members - particularly culturally and linguistically diverse, disability, ageing, and/or emerging club demographics.</li> <li>4. Recognising the ability of clubs to engage with their community through their social media channels to encourage people to become more active in volunteering and supporting not-for-profit events.</li> </ol>
3	Best Community Club Refurbishment. <b>\$30</b>	A club that has completed a significant refurbishment (up to \$1 million dollars) in the 2024 calendar. <ol style="list-style-type: none"> <li>1. The design utilises the skills of diverse design disciplines, such as lighting, sound, and/or colour.</li> <li>2. Demonstrates how the hospitality space has served the community.</li> <li>1. Demonstrates catering to new or emerging member and patron demographics or addressing previously un-catered demographics.</li> </ol>
4	Best Community Club Redevelopment. <b>\$30</b>	For a club that has completed a significant renovation (over \$1 million dollars) in the 2024 calendar year which: <ol style="list-style-type: none"> <li>1. Considerably improved the amenity or functionality for members,</li> <li>2. Added extra facilities to attract a wider range of members, OR</li> <li>3. Has a quality finish and presentation.</li> </ol>

## 2024-2025 Club Awards Categories & Criteria

		4. Demonstrates innovation, a commitment to sustainable design practices, and delivers an exceptional guest experience.
5	<u>Regional</u> Mental & Social Wellbeing.  <b>\$30</b>	Recognising innovation approaches that support and improve mental well-being and inclusion by addressing the needs of a diverse community. This includes but is not limited to aiding mental health, domestic violence support, celebrating diversity, Indigenous programs, responsible gambling initiatives, workplace wellbeing, and supporting people with special needs or disabilities.
6	<u>Metro</u> Mental & Social Wellbeing.  <b>\$30</b>	Recognising innovation approaches that support and improve mental well-being and inclusion by addressing the needs of a diverse community. This includes but is not limited to aiding mental health, domestic violence support, celebrating diversity, Indigenous programs, responsible gambling initiatives, workplace wellbeing, and supporting people with special needs or disabilities.
7	<u>Regional</u> Best Club Bistro/Restaurant.  <b>\$30</b>	A bistro/restaurant presenting: <ol style="list-style-type: none"> <li>1. Club service culture demonstrates exceptional customer service experience.</li> <li>2. Well-appointed décor and facilities with appropriate ambience.</li> <li>2. Quality meals with a good variety of beverage choices.</li> <li>3. An appropriate menu range for the membership base.</li> <li>4. Courteous, well-attired staff wearing name tags.</li> </ol>
8	<u>Metro</u> Best Club Bistro/Restaurant.  <b>\$30</b>	A bistro/restaurant presenting: <ol style="list-style-type: none"> <li>1. Club service culture demonstrates exceptional customer service experience.</li> <li>2. Well-appointed décor and facilities with appropriate ambience.</li> <li>3. Quality meals with a good variety of beverage choices.</li> <li>4. An appropriate menu range for the membership base.</li> <li>5. Courteous, well-attired staff wearing name tags.</li> </ol>
9	Sport and Entertainment Award.  <b>\$30</b>	Open to all sporting codes: <ol style="list-style-type: none"> <li>1. Provides excellent facilities and continues to invest in redeveloping facilities for their chosen sport(s)</li> <li>2. Maintains high standards of social club facilities.</li> <li>3. Promotes their sport to varied age groups in an inclusive way.</li> </ol>
10	Best Member Experience.  <b>\$30</b>	<ol style="list-style-type: none"> <li>1. A new club service or a particular initiative that demonstrates the ability of the sector to innovate and renew itself.</li> <li>2. Demonstrated innovative concepts that have provided a positive outcome of commercial performance, customer satisfaction, and loyalty towards the club.</li> </ol>

## 2024-2025 Club Awards Categories & Criteria

11	<p>Emerging Young Community Leader Award.</p> <p style="text-align: center;"><b>\$30</b></p>	<p>A member who is under the age of 25 by the end of the 2025 calendar year who:</p> <ol style="list-style-type: none"> <li>1. Has displayed professional excellence.</li> <li>2. Promotes those who “give it a go” through determination, innovation, hard work, and self-motivation, rewarding those who make their luck and opportunities a reality.</li> </ol>
12	<p>Social Impact Award.**</p>	<p>A club that demonstrates:</p> <ol style="list-style-type: none"> <li>1. A program that encourages involvement by disability or cultural and linguistically diverse participants in sports, OR</li> <li>2. Provides the opportunity for more females to participate in sports (such as a project targeting women's needs, interests &amp; the reasons why they aren't often able to engage in sports), OR</li> <li>3. Dedication to working with disadvantaged groups (including refugee communities, aged care, social disadvantage, etc.), or encouragement of the younger generation or broader community involvement within your club.</li> </ol>
13	<p>Community Collaboration Award.**</p>	<ol style="list-style-type: none"> <li>1. This award aims to recognise effective and productive relationships with the local community and clubs, to meet social development objectives.</li> <li>2. Recognising the clubs who are interactively working with their communities in these and more ways to secure solid grounds. These initiatives highlight the significance of forming long-term relationships and commitments to the wider community and beyond.</li> <li>3. Effectiveness in terms of awareness and economic impact.</li> <li>4. Effectiveness of the actions implemented in terms of the environmental and social impact on the club’s activity/image.</li> <li>5. A club that has promoted initiatives supporting the whole community’s resilience towards disasters and emergencies.</li> </ol>
14	<p>Club Person of the Year. **</p>	<p>Recognising and celebrating a club employee, club director or club member who best demonstrates going above and beyond an extraordinary contribution to the community.</p>
15	<p><u>Regional</u> Community Club Award.</p> <p style="text-align: center;"><b>\$30</b></p>	<p>For a Club that can demonstrate benefit to its community through:</p> <ol style="list-style-type: none"> <li>1. The provision and promotion of services, competitions, or other common interest facilities.</li> <li>2. Assistance to outside organisations.</li> <li>3. Employee skills development program.</li> <li>4. Commitment to WHS in all areas of operation, and licensing.</li> </ol>

## 2024-2025 Club Awards Categories & Criteria

16	<p><u>Metro</u> Community Club Award.</p> <p><b>\$30</b></p>	<p>For a Club that can demonstrate benefit to its community through:</p> <ol style="list-style-type: none"> <li>1. The provision and promotion of services, competitions, or other common interest facilities.</li> <li>2. Assistance to outside organisations.</li> <li>3. Employee skills development program.</li> <li>4. Commitment to WHS in all areas of operation, and licensing.</li> </ol>
17	<p>Club Manager of the Year.</p> <p><b>\$30</b></p>	<p>For a Club Manager who has:</p> <ul style="list-style-type: none"> <li>• Actively engaged in the club's community initiatives.</li> <li>• Demonstrated unwavering commitment to the club's goals and values and earned the respect and admiration of Members and the Board.</li> <li>• Ensured the club's sustainability through effective management.</li> </ul>
18	<p>Best Hospitality Team.</p> <p><b>\$30</b></p>	<p>For a Club Hospitality Team that:</p> <ul style="list-style-type: none"> <li>• The team showcases a dedication to fostering innovation, promoting growth and staff development.</li> <li>• Develop and implement effective service strategies, team building, successful operating performance, and member satisfaction.</li> <li>• Raise the profile of the club within the local community.</li> <li>• Ensure WHS, licensing &amp; compliance standards.</li> </ul>