

Award Criteria

The following categories and corresponding criteria cover eligibility during the 2017 calendar year.

- Awards 1 - 10 need to be submitted by **Friday 8 December 2017**
- Awards 11 - 25 need to be submitted by **Friday 16 February 2018**

1st Round - Deadline **Friday 8 December 2017**

	Award Category	Criteria
1	Best Environmental Sustainability Project	<p>The club has:</p> <ul style="list-style-type: none"> • Implemented an environmental project which has delivered measurable benefits such as water savings, waste reduction, or • Implemented an environmental project which has raised awareness for members, staff or local community
2	Best Keno Club	<p>The club's Keno operations:</p> <ul style="list-style-type: none"> • Are well presented with current marketing material, entry forms and pencils • Show evidence of regular cleaning and maintenance • Include well-presented staff with strong product knowledge who are able to advise customers of game features
3	Best Club TAB	<p>The club's wagering operations:</p> <ul style="list-style-type: none"> • Display racing information walls which are well-presented with current information and marketing materials, entry forms and pencils • Show evidence of regular cleaning and maintenance including clean terminals and all monitors operating • Include well-presented staff with strong product knowledge who are able to a to customer needs
4	Best Club Cafe	<p>The club offers a cafe which:</p> <ul style="list-style-type: none"> • Offers quality coffee and snacks at least 6 days per week • Displays snacks in an appealing manner • Advertises regular member specials • Is staffed by courteous, appropriately attired staff wearing name tags
5	Best Metro Club Bistro	<p>The club offers a bistro which:</p> <ul style="list-style-type: none"> • Is well appointed and professionally presented with appropriate ambience • Provides quality meals at least 6 days per week • Offers an appropriate menu range for the membership base

		<ul style="list-style-type: none"> Is staffed by courteous, appropriately attired staff wearing name tags
6	Best Regional Club Bistro	<p>The club offers a bistro which:</p> <ul style="list-style-type: none"> Is well appointed and professionally presented with appropriate ambience Provides quality meals at least 6 days per week Offers an appropriate menu range for the membership base Is staffed by courteous, appropriately attired staff wearing name tags
7	Best Club Restaurant	<p>The club offers a restaurant which:</p> <ul style="list-style-type: none"> Presents quality, well maintained decor with appropriate ambience Provides quality meals with full table service at least 6 days per week Offers an appropriate menu range for the membership base Is staffed by courteous, appropriately attired staff wearing name tags who demonstrate good knowledge of the menu
8	Club Chef of the Year*	<p>The chef has demonstrated:</p> <ul style="list-style-type: none"> Consistent and quality output that aligns with club member demographics An ability to capitalise on seasonal produce Exemplary purchasing and storage to optimise presentation and minimise waste Achievement of annual profit budgets The ability to effectively manage and mentor kitchen and wait staff
9	Club Official of the Year*	<p>Volunteer secretary or treasurer who has demonstrated outstanding service to their club over the past year. This may include:</p> <ul style="list-style-type: none"> Many years of club service Contributing beyond the call, or Significant input into a special project
10	Best Club with Gaming	<p>Best community-focussed gaming club that can demonstrate a:</p> <ul style="list-style-type: none"> Responsible gambling environment Well-developed community engagement program Community contribution program

*Please note previous winners of individual awards cannot re-nominate for at least two years.

Awards 1-10 need to be submitted by **Friday 8 December 2017**

2nd Round – Deadline Friday 16 February 2018

	Award Category	Basis For Judging Award
11	Best Club Entertainment Program	<p>The club offers:</p> <ul style="list-style-type: none"> • Reasonably priced and varied calendar of live entertainment events • Entertainment that appeals to the clubs member base and local community • Quality entertainment facilities
12	Best Club Refurbishment	<p>The club has completed a refurbishment in one part of the club which has:</p> <ul style="list-style-type: none"> • Updated the decor with a quality finish and presentation • Improved functionality or ambience for members
13	Best Club Renovation	<p>The club has completed a significant renovation which has:</p> <ul style="list-style-type: none"> • Considerably improved the amenity or functionality for members • Added extra facilities to attract a wider range of members • A quality finish and presentation
14	Club Employee of the Year*	<p>Club employee who over the past year has:</p> <ul style="list-style-type: none"> • Offered exemplary service levels with an enthusiastic 'can-do' attitude • The respect and admiration of members • A desire to continue to up-skill within the club/hospitality industry
15	Best Youth Development Program	<p>The club/association can demonstrate a program:</p> <ul style="list-style-type: none"> • Designed to foster youth participation in the clubs related sports • That incorporates skills development and nurtures talent in a safe environment • Whose activities are guided by formalised programs
16	Best Social Inclusion Club	<p>The club can demonstrate:</p> <ul style="list-style-type: none"> • Implementation of an ongoing program which facilitates involvement by all-ability participants <p>OR</p> <ul style="list-style-type: none"> • Providing new equal opportunity for more females to participate in sport (such as project targeting women's needs, interests & the reasons why they aren't often able to engage in sport) <p>OR</p> <ul style="list-style-type: none"> • Dedication to working with disadvantaged groups (includes social disadvantage, aged care, special needs, etc.)
17	Best Family Club	<p>The club can demonstrate:</p> <ul style="list-style-type: none"> • Above average or improved facilities for family groups that exceed those offered by other local venues, and/or

		<ul style="list-style-type: none"> Newly developed playground / playroom facilities and Menu range attractive to all ages
18	Best Community Support Project	<p>The club can demonstrate a project that has:</p> <ul style="list-style-type: none"> Been implemented within the past 12 months Provided significant benefit to or advocacy in the broader community or local community group <p>Examples include: development of new facilities for local group, scholarship program, organised drive/campaign, disaster relief project, etc.</p>
19	Best Sporting Club	<p>The club:</p> <ul style="list-style-type: none"> Provides excellent facilities and continues to invest in redeveloping facilities for their chosen sport(s) Maintains high standards of social club facilities Promotes their sport to varied age-groups
20	Best Club Media	<p>The club can demonstrate:</p> <ul style="list-style-type: none"> Working with local media to publicise which community groups, charities or local causes they are supporting Strong social media presence (i.e. regularly maintained social media pages, findable on google, etc.) An informative and engaging club website
21	Community Service Award*	<p>A landmark award to recognise an individual or club's outstanding service to club and community (whether it be long standing service of volunteerism or to recognise an event-specific achievement such as assisting those in the community throughout times of crisis-fire/flood/family tragedy, etc.)</p> <p>*One or more of these awards might be awarded on the night. Clubs are invited to forward copies of local media coverage/footage etc.</p>
22	President of the Year*	<p>President who over the past year has;</p> <ul style="list-style-type: none"> Volunteered many hours supporting the club and committee Provided the club with strong leadership Demonstrated a strategic approach to the clubs sustainability
23	Assistant Manager/Supervisor of the Year*	<p>Assistant manager/supervisor who over the past year has:</p> <ul style="list-style-type: none"> Demonstrated dedication to their work and their own personal development The respect and admiration of management and staff Introduced initiatives that have resulted in improved efficiencies or effectiveness at the club
24	Club Manager of the Year*	<p>Club manager who over the past year has:</p> <ul style="list-style-type: none"> Displayed a passion for furthering the clubs ongoing community involvement Demonstrated commitment to the club and has the respect and

		<p>admiration of members and Board</p> <ul style="list-style-type: none"> Protected the club's sustainability through competent management
25	Club of the Year	<p>The club can demonstrate benefit to its community through:</p> <ul style="list-style-type: none"> The provision and promotion of services, competitions or other common interest facilities Assistance to "outside" organisations Employee skills development program Commitment to OHS in all areas of operation
	Hall of Fame	<p>Clubs that have won in the same award category for three (3) years, may be inducted to the Community Clubs Victoria Hall of Fame for that category. Inductees will no longer be eligible to nominate for that category for the following five (5) years.</p>

*Please note previous winners of individual awards cannot re-nominate for at least two years.

Awards 11 - 25 need to be submitted by **Friday 16 February 2018**
